

SL Practice Test Questions and Answers

1. What does SL commonly stand for in software engineering?

- A) Software License
- B) System Level
- C) Service Level
- D) Security Layer

2. In Service Level Agreements (SLA), what does SL typically measure?

- A) Software complexity
- B) System performance and availability
- C) Staff productivity
- D) Storage capacity

3. What is a common SL metric for system availability?

- A) 95% uptime
- B) 99.9% uptime
- C) 85% uptime
- D) 75% uptime

4. Which factor is most critical in determining Service Level objectives?

- A) Hardware cost
- B) Business requirements and user expectations
- C) Software version
- D) Team size

Answers: 1-C 2-B 3-B 4-B

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