

NRFSP Practice Test Questions and Answers

1. Which of the following is a primary responsibility of a retail loss prevention specialist?

- A) Managing employee schedules
- B) Conducting inventory audits and investigating theft
- C) Training new cashiers on register operations
- D) Developing marketing campaigns

2. When conducting surveillance in a retail environment, what is the most important factor to maintain?

- A) Being visible to deter potential shoplifters
- B) Remaining inconspicuous while observing
- C) Following suspicious customers closely
- D) Wearing a security uniform at all times

3. According to retail security best practices, what elements must be present to establish probable cause for shoplifting?

- A) Selection, concealment, and intent to steal
- B) Selection, concealment, and passing the last point of payment
- C) Suspicious behavior and nervous appearance
- D) Previous criminal history and current suspicious activity

4. What is the recommended approach when detaining a suspected shoplifter?

- A) Use physical force immediately to prevent escape
- B) Call the police first, then approach the suspect
- C) Use reasonable, non-aggressive methods and identify yourself
- D) Follow the suspect to their vehicle before confronting them

Answers: 1-B 2-B 3-B 4-C

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