

# ITMC Practice Test Questions and Answers

## 1. What is the primary goal of IT management in organizations?

- A) Purchasing the latest technology
- B) Aligning technology resources with business objectives and strategy
- C) Reducing all IT costs
- D) Avoiding technology upgrades

## 2. Which framework is commonly used for IT service management?

- A) Random implementation
- B) ITIL (Information Technology Infrastructure Library)
- C) Personal preference approach
- D) Trial and error method

## 3. What is essential for effective IT project management?

- A) Ignoring stakeholder requirements
- B) Clear scope definition, resource planning, and risk management
- C) Working without timelines
- D) Avoiding communication with users

## 4. How should IT security be managed in an organization?

- A) Consider it optional
- B) Implement comprehensive security policies, monitoring, and incident response
- C) Rely on antivirus software only
- D) Leave security to individual users

Answers: 1-B 2-B 3-B 4-B

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