

# FANZCA Practice Test Questions and Answers

## 1. What is mandatory reporting?

- A) A legal obligation to report certain situations such as abuse or neglect
- B) An optional recommendation for best practice
- C) A requirement to report all client information to authorities
- D) A policy that only applies to government employees

## 2. What is a key performance indicator (KPI)?

- A) A measurable value that demonstrates effectiveness in achieving objectives
- B) A financial metric used only for budgeting
- C) A staff scheduling tool
- D) A customer complaint form

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## 4. Why is documentation of practical work important?

- A) It creates an accurate record, supports learning, and provides legal protection
- B) Documentation is an administrative burden with little value
- C) Only supervisors need to document their work
- D) Documentation is only necessary for billable activities

**Answers: 1-A 2-A 3-A 4-A**

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