

Certified Health Service Administrator Practice Test Questions and Answers

1. What is the primary focus of healthcare administration?

- A) Direct patient care delivery
- B) Managing healthcare organizations and systems to ensure efficient operations
- C) Medical research and development
- D) Pharmaceutical manufacturing

2. Which financial measure is most important for assessing hospital profitability?

- A) Total revenue only
- B) Operating margin and net profit margin
- C) Cash flow from donations
- D) Equipment depreciation

3. What does HIPAA primarily regulate in healthcare administration?

- A) Healthcare pricing structures
- B) Patient health information privacy and security
- C) Medical device approval processes
- D) Healthcare worker licensing requirements

4. Which quality improvement methodology is commonly used in healthcare organizations?

- A) Traditional marketing approaches
- B) Lean Six Sigma and Plan-Do-Study-Act (PDSA) cycles
- C) Financial auditing procedures
- D) Employee recruitment strategies

Answers: 1-B 2-B 3-B 4-B

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