

CQIA Practice Test Questions and Answers

1. What is the primary focus of quality improvement and assurance in healthcare?

- A) Reducing healthcare costs only
- B) Enhancing patient safety, outcomes, and care delivery processes
- C) Increasing patient volume
- D) Streamlining administrative tasks only

2. Which methodology is commonly used in healthcare quality improvement?

- A) Trial and error approach
- B) Plan-Do-Study-Act (PDSA) cycles
- C) Random implementation
- D) Single intervention without measurement

3. What is the purpose of root cause analysis in quality improvement?

- A) To assign blame for errors
- B) To identify underlying system factors that contribute to adverse events
- C) To create more paperwork
- D) To satisfy regulatory requirements only

4. How should quality metrics be selected for healthcare improvement initiatives?

- A) Based on personal preferences
- B) Aligned with strategic goals, evidence-based, and measurable outcomes
- C) Using the easiest metrics to collect
- D) Focusing on metrics that always show positive results

Answers: 1-B 2-B 3-B 4-B

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