

## C2 Practice Test Questions and Answers

### 1. What is mandatory reporting?

- A) A legal obligation to report certain situations such as abuse or neglect
- B) An optional recommendation for best practice
- C) A requirement to report all client information to authorities
- D) A policy that only applies to government employees

### 2. What is a key performance indicator (KPI)?

- A) A measurable value that demonstrates effectiveness in achieving objectives
- B) A financial metric used only for budgeting
- C) A staff scheduling tool
- D) A customer complaint form

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### 4. Identify the correct use of a cleft sentence:

- A) It was John who broke the vase.
- B) It was John that he broke the vase.
- C) What John he broke was the vase.
- D) The vase it was John who broke.

**Answers: 1-A 2-A 3-A 4-A**

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