

# Amazon Maintenance Technician Practice Test Questions and Answers

## 1. What is a root cause analysis used for?

- A) To identify the underlying cause of a problem rather than just addressing symptoms
- B) To assign blame to individuals who made mistakes
- C) To calculate the financial cost of errors
- D) To document problems for annual reporting

## 2. When must a workplace incident be reported to OSHA?

- A) Within 8 hours for fatalities and 24 hours for hospitalizations
- B) Within 48 hours for all incidents
- C) Only at the end of the quarter
- D) Only if requested by an inspector

## 3. What is the purpose of a technology needs assessment?

- A) To identify gaps between current capabilities and desired outcomes
- B) To purchase the most expensive available solution
- C) To justify the IT department's budget
- D) To replace all manual processes immediately

## 4. Which approach to compliance is considered most effective?

- A) A proactive approach that integrates compliance into daily operations
- B) A reactive approach that addresses issues only after violations
- C) Hiring a consultant once a year for a brief review
- D) Focusing compliance efforts only on areas that have been cited previously

**Answers: 1-A 2-A 3-A 4-A**

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