

# 911 Operator Practice Test Questions and Answers

## 1. NORAD is an acronym for:

- A) North American Roadway Area Department
- B) National Organization for response and Detaining
- C) National Officers Retaining Area Defenses
- D) North American Aerospace Defense Command

## 2. Answering an emergency medical services call "Cold" is:

- A) For life-threatening calls or emergencies
- B) No lights or sirens
- C) For routine calls
- D) Lights and sirens

## 3. To contact the Florida Relay Systems, what number should you call?

- A) 311
- B) 911
- C) 611
- D) 711

## 4. Officers can locate the number on a material by looking for it on the:

- A) Orange panel
- B) In the chemical aid booklet
- C) Red panel
- D) Black and White panel

**Answers: 1-D 2-B 3-D 4-A**

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